



Warranty Easy Lock

*20-year warranty against abrasion of decor layer,
fading due to sunlight and permanent staining**

Venta Decoration NV warrants its flooring products against abrasion of the decor layer, fading due to sunlight and artificial light exposure and permanent staining caused by normal usage.

The warranty is not transferable and only applies to the original owner. Any claim has to be made in written form and be accompanied by a Warranty Card and the original purchase receipt as prove of purchase. All this needs to be sent to your local dealer or to Venta N.V. for its validation within 20 days of the defect having become apparent. The company reserves the right to inspect the boarded floor in question upon receipt of the warranty claim and to consider whether the claim is justified, both in terms of the basis of complaint and the amount being claimed.

The warranty applies only if the floor was laid in accordance with the recognised laying techniques and installed in rooms where it was exposed to the normal wear for the recommended End Use Category according to EN 13329, but not in the event of unusual chemical or mechanical stress.

The warranty cannot be applied if the laminated surface is damaged due to an incorrect use in following cases:

- 1/ Damage caused by dropping objects if smaller than 1cm² in size.
- 2/ Damage caused by sharp objects if smaller than 1cm² in size.
- 3/ By an unsuitable cleaning process.
- 4/ By laying the flooring products in unsuitable rooms.
- 5/ By unusual use and care and inappropriate treatment (for example: outside use of the flooring).

The panels have to be verified on material failures before and while laying it. The panels with visible errors must not be laid.

Abrasion: A claim under the warranty for abrasion defects will be justified if an area of at least 1 cm² of the colour has completely rubbed off. However, rub-off defects restricted to the edges of the panels are not covered by the warranty.

No permanent stains: in the event of contamination, with the following substances: acetone, hand-cream, natural fruit and vegetable drinks, fats, coffee, cola drinks, nail lacquer or similar products.